Flex Spending Cards

Present your FLEX or HSA spending cards at the time of service.

We cannot reimburse or alter transactions
once another payment method has been processed.

PLEASE CONTACT YOUR INSURANCE COMPANY

BEFORE SCHEDULING AN APPOINTMENT

TO VERIFY YOUR COVERAGE.

(WE DO NOT ACCEPT MEDICAID *see NOT COVERED below*)

Please be aware it is quite possible your insurance does NOT pay for some or all your services including exams, retinal photos, visual field testing, glasses, or contacts. There can be copays, deductibles, out-of-network fees, and denials. Some diagnosis codes are not covered by "free" annual vision exams.

We charge a $30.00 refiling fee for not providing the correct insurance information at your appointment.

Some services are covered under your vision plan; other visits might be covered under your health insurance, bring all cards with you for your visit.

Insurances Accepted

Aetna	***see Medicaid exclusions below***
Ameritas Principal	**(see *VSP*)**
Anthem Blue Vision	**(see EYEMED)**
BCBC / Blue Cross Blue Shield	***see exclusions below* *Limitations apply***
Cigna	
EyeMed	**typically you will not have a specific card for EYEMED**
	We need your legal name and birthdate to look up your coverage.
Health Alliance	***Bring the patient card and we will need the plan holder relationship and DOB***
Humana	**Some Humana plans are Aetna/EYEMED plans**
TriCare	**We need the card and if you claim under TRICARE EAST or TRICARE WEST.**

United Health Care ***see exclusions below***

Medicare

Metlife **(see VSP)**

NECA

Pekin

Principal **(see VSP)**

HealthLink

U of I insurance *** typically EYEMED or an AETNA plan (Please bring the AETNA CARD)**

VSP ***Please provide the last 4 digits of your social security and the DOB of the person who owns the family plan or the unique VSP card number when you call to schedule. **we do not accept Medicaid VSP****

WellCare ***see exclusions below***

We are not associated with the following insurance

NOT COVERED /OUT-OF-NETWORK/ EXCLUSIONS

AFLAC

Anthem aka Davis vision

BCBS *FEP Blue Vision

We are **out of network** for some BCBS vision plans. We will add them as we discover more.

**Capital BCBS Vision

Caterpillar – they will not pay

Davis Vision

Guardian Davis

Guardian *Aetna

Guardian Avesis

Medicaid (Any Provider) Including but not limited to:

Meridian – Molina – Aetna – Aetna Better Health – BCBS Medicare plans – Medicaid VSP

Medishare is a Superior Vision Plan

Spectera aka Davis Vision

Superior Vision

Transitions

Wellcare Meridian is a Medicaid plan

United Health Care exceptions: United Healthcare **vision** plans

Choice Network Plans / Choice Plus Plans

Optum

Spectera aka Davis Vision

Effective immediately.

Miscellaneous Office Fees

STATEMENT FEES

Illini Eyecare will mail the first statement at no charge.

We are adding a $3.00 MONTHLY fee for every subsequent statement mailed.

- Statements 1 and 2 will be normal billing.
- Statement 3 is considered “PAST DUE”.
- Statement 4, last statement before “COLLECTIONS”.

MISSED APPOINTMENT FEES

The **“No Call/No Show”** or **“Cancellation with less than 24-hours notice”** fee will increase from $30.00 to $40.00 per.

***We also reserve the right to decline appointment requests when three missed/canceled appointments occur within two years.

WARRANTY CLAIMS

Warranty Frame Handling fee: $25.00

Warranty Lenses Handling fee: $15.00

REPAIRING RIMLESS GLASSES

One Lens Bottom Line: $10.00

Two Lens Bottom Lines: $15.00

Both Top and Bottom Lines: $30.00

(We cannot repair drill mount lenses or weld frames)

REPLACEMENT NOSE PADS

Standard $5.00 per set

Titanium $20.00 per set

INVALID/INCORRECT INSURANCE PROVIDED

Please provide **ALL** current and valid insurance cards

AT THE TIME OF SERVICE.

PLEASE CONTACT YOUR INSURANCE COMPANY BEFORE SCHEDULING AN APPOINTMENT TO VERIFY YOUR COVERAGE.

*There will be a $30.00 fee for each invoice requiring refiling.

We try our best to maintain a current list of insurances accepted at
https://illinieyecaremonticello.com

Annual eye exams are an essential part of caring for your vision.

These are the things we will ask when scheduling your appointment.

1. Patients legal name , if they go by a preferred name, please just let us know
2. Telephone number, for appointment reminders or product pick up
3. Date of Birth
4. Are you a new patient or current patient
    - **Our website has printable forms you will need if you are a new patient**
5. The name of your vision/medical insurance.
    - **We have a list of accepted insurances on this website**
    - **Some vision insurance requires the policy owners name, date of birth and last 4 of their social #**
6. The reason for your visit.
7. Do you have diabetes? **We only ask so we can include the correct forms for the doctor**
8. Specific questions or **sudden** vision change concerns so we can schedule your needs correctly.

Here is a checklist of items to bring with you for your visit.

1. **Your current set of glasses or contacts.**

2. **A list of your current medications.**
    - **Prescription**
    - **Over the counter**
    - **Natural remedies**
    - **The name of the pharmacy you prefer**
    - **The name of your primary or specialty care physician**

3. **Insurance information.**
    - If you are using a **flex spending card**, please bring it with you
    - **Vision insurance card** - some vision insurances do not issue a card
    - **Medical insurance cards** – used for glaucoma, dry eyes, eye injuries etc.

4. **A list of questions or concerns.**
    - Changes in your vision, including difficulty judging distances, a harder time distinguishing colors, blurry vision, flashes of light, poor night vision, or double vision.
    - **PLEASE TELL US ABOUT VISION CHANGES WHEN SCHEDULING YOUR APPOINTMENT.**
    - Your family history, as eye some issues have a genetic component.
    - Any general questions or Information you have about your eyes

5. **Sunglasses (or a driving buddy).**
    - Occasionally, **but NOT always**, it may be necessary to dilate your eyes

Please call our office if you have any questions.

Illini EyeCare of Monticello 217-762-2551

Medical History Questionnaire

Name: _____ Today's Date: _____/_____/_____

Address: _____ Phone: _____

City: _____ Zip _____ Work Phone: _____

Guardian (If Applicable): _____ Occupation: _____

Birth Date: _____/_____/_____ Social Security #: _____/_____/_____ Last Eye Exam: _____/_____/_____

Name of Medical Doctor: _____ Last Medical Exam: _____/_____/_____

Is there any insurance covering your optical needs: If yes, Name of Insurer: _____

Medical History

Do you have any allergies to medications? ❑ no ❑ yes If yes, explain: _____

_____

List any medications you take(including oral contraceptives, aspirin, over the counter medications and home remedies):

_____

_____

(you may add a separate sheet) _____

List all major injuries, surgeries and/or hospitalizations you have had: _____

List any of the following that you have had: crossed eyes, lazy eye, drooping eyelid, prominent eyes, glaucoma, retinal disease, cataracts, eye infection or eye injury: _____

Are you pregnant and/or nursing? ❑ no ❑ yes

Do you wear glasses? ❑ no ❑ yes If yes, how old is your present pair of lenses? _____

Do you wear contact lenses? ❑ no ❑ yes If yes, how old is your present pair of lenses? _____

Type of contact lenses: ❑ Rigid ❑ Soft ❑ Extended Wear ❑ Other Are they comfortable? ❑ no ❑ yes

Family History

Please note any family history (parents, grandparents, siblings, children; living or deceased) for the following conditions:

DISEASE/CONDITION	NO	YES	?	RELATIONSHIP TO YOU
Blindness	❑	❑	❑	_____
Cataract	❑	❑	❑	_____
Crossed Eyes	❑	❑	❑	_____
Glaucoma	❑	❑	❑	_____
Macular Degeneration	❑	❑	❑	_____
Retinal Detachment/Disease	❑	❑	❑	_____
Arthritis	❑	❑	❑	_____
Cancer	❑	❑	❑	_____
Diabetes	❑	❑	❑	_____
Heart Disease	❑	❑	❑	_____
High Blood Pressure	❑	❑	❑	_____
Kidney Disease	❑	❑	❑	_____
Lupus	❑	❑	❑	_____
Thyroid Disease	❑	❑	❑	_____
Other _____	❑	❑	❑	_____

Social History

❑ *Yes, I would prefer to discuss my Social History information directly with my doctor. (Check box)*

Do you drive? ❑ no ❑ yes If yes, please describe: _____

Do you use tobacco products? ❑ no ❑ yes If yes, type/amount/how long: _____

Do you drink alcohol? ❑ no ❑ yes If yes, type/amount/how long: _____

Do you use illegal drugs? ❑ no ❑ yes If yes, type/amount/how long: _____

Have you ever been exposed to or infected with: ❑ Gonorrhea ❑ Hepatitis ❑ HIV ❑ Syphilis

Review of Systems

Do you currently, or have you ever had any problems in the following areas:

SYSTEM	NO	YES	?
CONSTITUTIONAL			
Fever, Weight Loss/Gain	❑	❑	❑
INTEGUMENTARY (Skin)	❑	❑	❑
NEUROLOGICAL			
Headaches	❑	❑	❑
Migraines	❑	❑	❑
Seizures	❑	❑	❑
EYES			
Loss of Vision	❑	❑	❑
Blurred Vision	❑	❑	❑
Distorted Vision/Halos	❑	❑	❑
Loss of Side Vision	❑	❑	❑
Double Vision	❑	❑	❑
Dryness	❑	❑	❑
Mucous Discharge	❑	❑	❑
Redness	❑	❑	❑
Sandy/Gritty Feeling	❑	❑	❑
Itching	❑	❑	❑
Burning	❑	❑	❑
Foreign Body Sensation	❑	❑	❑
Excess Tearing/Watering	❑	❑	❑
Glare/Light Sensitivity	❑	❑	❑
Eye Pain or Soreness	❑	❑	❑
Chronic Infection of Eye or Lid	❑	❑	❑
Sties or Chalazion	❑	❑	❑
Flashes/Floaters in Vision	❑	❑	❑
Tired Eyes	❑	❑	❑
ENDOCRINE			
Thyroid/Other Glands	❑	❑	❑

	NO	YES	?
EARS, NOSE, MOUTH, THROAT			
Allergies/Hay Fever	❑	❑	❑
Sinus Congestion	❑	❑	❑
Runny Nose	❑	❑	❑
Post-Nasal Drip	❑	❑	❑
Chronic Cough	❑	❑	❑
Dry Throat/Mouth	❑	❑	❑
RESPIRATORY			
Asthma	❑	❑	❑
Chronic Bronchitis	❑	❑	❑
Emphysema	❑	❑	❑
VASCULAR/CARDIOVASCULAR			
Diabetes	❑	❑	❑
Heart Pain	❑	❑	❑
High Blood Pressure	❑	❑	❑
Vascular Disease	❑	❑	❑
GASTROINTESTINAL			
Diarrhea	❑	❑	❑
Constipation	❑	❑	❑
GENITOURINARY			
Genitals/Kidney/Bladder	❑	❑	❑
BONES/JOINTS/MUSCLES			
Rheumatoid Arthritis	❑	❑	❑
Muscle Pain	❑	❑	❑
Joint Pain	❑	❑	❑
LYMPHATIC/HEMATOLOGIC			
Anemia	❑	❑	❑
Bleeding Problems	❑	❑	❑
ALLERGIC/IMMUNOLOGIC	❑	❑	❑
PSYCHIATRIC	❑	❑	❑

If you answere YES to any of the above or have a condition not listed, please explain & list medications:

_____

_____

_____

_____

_____

_____

_____ _____

Doctor's Signature Date

American Heart Association.

My Medicine List

Name

Instructions:

- Write down all the medicines you take, including over-the-counter medicines, vitamins and herbs. Update your list as your medicines change.
- Example: Name of medicine = aspirin, Color = white, What is it for = blood thinner, Dose and number = 81 mg.-1 pill, Time = night, Special instructions = none
- If you are allergic to a medicine, or if you have had problems taking a medicine, write it at the bottom of the page.

LIST OF MEDICINES					
Name of medicine	Color	What it's for	Dose and number of pills or tablets to take	Time	Special instructions (such as "take with food")

HIPAA Notice of Privacy Practices

Illini Eyecare • 102 S. Charter St., Monticello, IL 61856 • Ph. 217-762-2551

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, payment or health care operations (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

1. Uses and Disclosures of Protected Health Information

Uses and Disclosures of Protected Health Information
Your protected health information may be used and disclosed by your physician, our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bills, to support the operation of the physician's practice, and any other use required by law .

Treatment: We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, we would disclose your protected health information, as necessary, to a home health agency that provides care to you. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

Payment: Your protected health information will be used, as needed, to obtain payment for your health care services. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

Healthcare Operations: We may use or disclose, as-needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, licensing, marketing and fundraising activities, and conducting or arranging for other business activities. For example, we may disclose your protected health information to medical school students that see patients at our office. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment.

We may use or disclose your protected health information in the following situations without your authorization. These situations include: as Required By Law, Public Health issues as required by law, Communicable Diseases: Health Oversight: Abuse or Neglect: Food and Drug Administration requirements: Legal Proceedings: Law Enforcement: Coroners, Funeral Directors, and Organ Donation: Research: Criminal Activity: Military Activity and National Security: Workers' Compensation: Inmates: Required Uses and Disclosures: Under the law, we must make disclosures to you and when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of Section 164.500.

Other Permitted and Required Uses and Disclosures Will Be Made Only With Your Consent, Authorization or Opportunity to Object unless required by law.
You may revoke this authorization, at any time, in writing, except to the extent that your physician or the physician's practice has taken an action in reliance on the use or disclosure indicated in the authorization.

Your Rights
Following is a statement of your rights with respect to your protected health information.

You have the right to inspect and copy your protected health information. Under federal law, however, you may not inspect or copy the following records; psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, and protected health information that is subject to law that prohibits access to protected health information.

You have the right to request a restriction of your protected health information. This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or healthcare operations. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your request must state the specific restriction requested and to whom you want the restriction to apply.

Your physician is not required to agree to a restriction that you may request. If physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You then have the right to use another Healthcare Professional.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice alternatively i.e. electronically.

You may have the right to have your physician amend your protected health information. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information.

We reserve the right to change the terms of this notice and will inform you by mail of any changes. You then have the right to object or withdraw as provided in this notice.

Complaints
You may complain to us or to the Secretary of Health and Human Services if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying our privacy contact of your complaint. **We will not retaliate against you for filing a complaint.**

This notice was published and becomes effective on/or before **April 14, 2003.**

We are required by law to maintain the privacy of, and provide individuals with, this notice of our legal duties and privacy practices with respect to protected health information. If you have any objections to this form, please ask to speak with our HIPAA Compliance Officer in person or by phone at our Main Phone Number.

Signature below is only acknowledgement that you have received this Notice of our Privacy Practices:

Print Name:_____ Signature_____Date_____

MARLO Illini Eyecare

To better connect you with Illini Eyecare we are using Marlo, an independent platform powered by Alcon. In order to use Marlo, we need your consent to allow us to upload your prescription, exam date, and contact information into Marlo and provide you the option to give us additional eye health information via Marlo.

- This platform will allow us to send you appointment reminders through Marlo via text and/or email.
- This platform can remind you when your contacts are due for a refill.
- This platform will allow you to purchase contacts and OTC contact supplies online 24/7 and have them shipped directly to your home.

****PATIENT CONSENT TO PARTICIPATE IN MARLO****

We can enter your basic data on your behalf.

(Please print CLEARLY or ask us for assistance)

Email address_____

Name_____

Your ship-to address_____

City / State / Zip Code_____

Telephone number for text notification_____

Print_____Sign_____Date_____

☐ *The patient verbally consented.*

~OR~

Scan the QR code below and enter your data from your device.

Be sure to opt-in to text messages to receive contact lens order tracking info and reminders as well as exciting rebate offers for Alcon brands.